



Survey- Voice of the Customer

Let us know how we did.

Item	Rating	Comment
1. Please rate the product in terms of quality.	Excellent Very Good Fair Need Improvement Poor	
2. Please rate Keepsake’s service.	Excellent Very Good Fair Need Improvement Poor	
3. Please rate Keepsake’s ease of doing business.	Excellent Very Good Fair Need Improvement Poor	
4. Please rate Keepsake’s staff and communications.	Excellent Very Good Fair Need Improvement Poor	
5. Please rate Keepsake’s product offering	Excellent Very Good Fair Need Improvement Poor	
6. Please identify any suggestions for improving your experience with Keepsake and its products.		

Fax to 519.326.1405 or [email](#) to Rob vanStaalduinen.

By _____

Contact information for follow-up _____.

Your reply will be entered in a weekly drawing for one Keepsake Plants’ customer rewards.